



Aviva
Travel Claims
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PLEASE WRITE IN BLACK INK AND USE BLOCK CAPITAL LETTERS.
ALL SECTIONS MUST BE COMPLETED OR MARKED 'NOT APPLICABLE'.
COMPLETE THE CHECKLIST AND ENSURE THAT YOU SIGN THE DECLARATION AT THE END OF THIS FORM.

Name of Policyholder	D ENSURE THAT YOU SIGN THE DECLAR	Policy no.			
NORTHUMBRIA PO	25110282ECA				
	MAIN POLICYHO	LDER DETAILS			
Title	First name	l	ast name		
Email address		7.5	Date of birth (DD/MM/YYYY)		
Full address		X			
				Postcode	
Contact no. Daytime		Contact no. Evening			which we collected the course person of the latter on the Year and simulative sentence.
Please complete the informat	ion below as we will need this to check y				
SERVING OFFICER	POLICE STAFF STAFF No.	(a	L	ETIRED	
COLLAR/POLICE ID No.	PAY OFFICE				
PAY OFFICE					
For security purposes please p will be required to access your This is for additional security ar	rovide a password which claim information nd you may be asked for it when calling Aviva	a.			
MACHO SEE	INSURED PER	SONS DETAILS		MATERIAL STATES	
Full name		Date of birth (DD/MM/YYYY)	Relationship to main policyholde	er	I intend to claim on behalf of:
IF NOT MAIN POLICYHO STATE NAME BELOW A DETAILS	OLDER AS ABOVE PLEASE IND OTHER REQUESTED				

## TRAVEL DETAILS

Please give the reason for delay:	
Please state the <b>scheduled</b> times of travel:	
Date of departure:	Date of arrival:
Place of departure:	Place of arrival:
Departure time:	Arrival time:
Please provide a copy of your original itinerary / travel documents.	
Please state the actual times of travel:	
Date of departure:	Departure time:
Date of arrival:	Arrival time:
Total delay time:	
Please provide documentary evidence from your carrier/tour operator to luggage.	confirm actual departure, arrival time and reason for delay of your
Please provide any additional information you feel would be of use to us:	
The state of the s	

PAYEE'S BANK DETAILS
If we approve your claim, we can credit the money direct to your bank account. This method is quicker, safer and more reliable than payment by cheque. If you would like us to do this, please complete the following:-
Name of your Bank/Building Society:
Address:
Postcode:
Bank Sort Code:
Account Number:
Name of Account Holder(s):
DATA PROTECTION
Information You or the Insured Person supplied may be used for the purposes of insurance administration by Us, its associated companies and agents, by reinsurers and Your intermediary. It may be disclosed to regulatory bodies for the purposes of monitoring and/or enforcing of Our compliance with any regulatory rules/codes. Your and the Insured Person(s) information may also be used for offering renewal, research and statistical purposes and crime prevention. It may be transferred to any country, including countries outside the European Economic Area for any of these purposes and for systems administration. In assessing any claims made, We or Our agents may undertake checks against publicly available information (such as electoral roll, county court judgements, bankruptcy orders or repossessions). Information may also be shared with other insurers either directly or via those acting for the Us (such as loss adjusters or investigators).  With limited exceptions, and on payment of the appropriate fee, You or the Insured Person have the right to access and if necessary rectify information held.
DECLARATION
I declare that all the information given is to the best of my knowledge and belief, full true and correct.
SIGNED DATE
CHECKLIST
Please return the completed claim form together with any enclosures to Aviva and please ensure:
You have completed all relevant questions on this claim form
You have enclosed all requested original documents (we recommend you retain copies)
You have signed this claim form
As failure to do so will result in delay in handling your claim.