



Gallagher

In partnership with



Northumbria Group - NGIS001



Important Information

There's a busy Summer ahead in the UK

Dear Member,

Every summer, increased traffic causes chaos across the UK. And with the staycation boom, the roads will be busier than ever this year.

What this means for you

You're likely to get stuck in traffic, so prepare for delays. And cars are breaking down more, as they've been used less through lockdown. So if you break down, there may be a long wait for help. We can't legally use the hard shoulder so we'll probably be stuck in the same jam you are, and we have to prioritise our most vulnerable customers.

If you need us, we're still here, but please go online

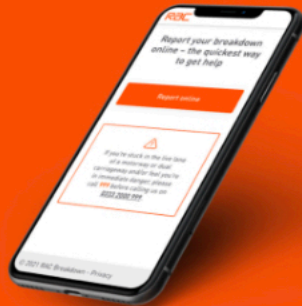
If you do break down, please let us know online if you can.

You must enter your scheme code (NGIS001) in the 'Membership number' field

It's the quickest way to get help - and it means we can prioritise phone lines for vulnerable customers.

Thank you for understanding.

[Report a breakdown](#)



What you can do to help

It's really important to make sure your car's fit for the road before you set off. All it takes is a few easy checks, as you can see in this helpful video.

[Watch video](#)



Check your car before you go

Make sure your tyres are in good condition. Top up on your oil, coolant, and screenwash if you need to. And check your lights too. These are easy checks but they really can help you avoid a breakdown

[- Watch video](#)